YWCA of Kitchener-Waterloo Financial Statements For the year ended December 31, 2020

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Independent Auditor's Report

To the Members of YWCA of Kitchener-Waterloo

Opinion

We have audited the accompanying financial statements of YWCA of Kitchener-Waterloo (the Organization) which comprise the balance sheet as at December 31, 2020, and the statements of operations, changes in fund balances and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Organization as at December 31, 2020, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Organization in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Matter - Supplementary Information

We draw attention to the fact that the supplementary information included in Schedule 2 does not form part of the financial statements. We have not audited, reviewed or otherwise attempted to verify the accuracy or completeness of this supplementary information and, accordingly, we do not express an opinion, a review conclusion or any other form of assurance on this supplementary information.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.



Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

BDO amuda LCP

Chartered Professional Accountants, Licensed Public Accountants

Waterloo, Ontario April 6, 2021

YWCA of Kitchener-Waterloo Balance Sheet

December 31					2020		2019
		Operating Fund	Externally Restricted Fund	Tangible Capital Asset Fund	Total		Total
Assets			-				
Current Cash (Note 2) Short-term investments (Note 3) Accounts receivable (Note 4) Prepaid expenses	\$	1,513,009 414,198 449,817 13,899	\$ - - -	\$ 2,221,541 - - -	\$ 3,734,550 414,198 449,817 13,899	\$	624,909 398,267 263,766 22,588
		2,390,923	-	2,221,541	4,612,464		1,309,530
Long-term investments (Note 5) Tangible capital assets (Note 6)		571,855 -	621,684	6,632,363	1,193,539 6,632,363		1,035,118 7,541,384
	\$	2,962,778	\$ 621,684	\$ 8,853,904	\$ 12,438,366	\$	9,886,032
Liabilities and Fund Balances							
Current Accounts payable and accrued liabilities Deferred revenue (Note 7) Current portion of mortgages payable (Note 8) Current portion of other long term debt (Note 9)	\$	876,425 722,781 - -	\$ - - - -	\$ - - 175,978 26,126	\$ 876,425 722,781 175,978 26,126	\$	729,614 410,558 679,372 24,414
		1,599,206	-	202,104	1,801,310		1,843,958
Mortgages payable (Note 8) Other long term debt (Note 9)		- -	-	495,971 392,696	495,971 392,696		672,087 410,684
		1,599,206	-	1,090,771	2,689,977		2,926,729
Fund balances Externally restricted (Note 10) Internally restricted Unrestricted		- 941,986 421,586	621,684 - -	- 7,763,133 -	621,684 8,705,119 421,586		618,541 6,464,336 (123,574)
		1,363,572	621,684	7,763,133	9,748,389		6,959,303
	\$	2,962,778	\$ 621,684	\$ 8,853,904	\$ 12,438,366	\$	9,886,032
On behalf of the Board:							
	Director				Direc	ctor	

YWCA of Kitchener-Waterloo Statement of Changes in Fund Balances

For the year ended December 31					2020	2019
		Operating Fund	Externally Restricted Fund	Tangible Capital Asset Fund	Total	Total
Fund balances, beginning of year	\$	585,935	\$ 618,541	\$ 5,754,827	\$ 6,959,303	\$ 6,781,139
Excess of revenues over expenses for the year		998,506	62,978	1,728,138	2,789,622	178,500
Transfer to The Kitchener and Waterloo Community Foundation (Note 11)		-	(536)	-	(536)	(336)
Inter-fund transfers (Note 12)	_	(220,869)	(59,299)	280,168	-	
Fund balances, end of year	\$	1,363,572	\$ 621,684	\$ 7,763,133	\$ 9,748,389	\$ 6,959,303

YWCA of Kitchener-Waterloo Statement of Operations

For the year ended December 31					2020	2019
		Operating Fund	Externally Restricted Fund	Tangible Capital Asset Fund	Total	Total
Revenues Program (Note 19) Grants (Note 15, 16 and 18) United Way Donations and special events Interest Memberships Rent Partnership contracts	\$	1,718,176 \$ 6,123,762 221,408 373,703 155,300 155 - 178,547	85,629 - 29,731 2,901 - 11,027 -	\$ - - - - - - -	\$ 1,718,176 6,209,391 221,408 403,434 158,201 155 11,027 178,547	\$ 3,799,213 3,851,818 220,000 441,308 81,858 165 42,207 261,170
Evnences		0,771,031	127,200	<u> </u>	0,700,337	0,071,137
Expenses Salaries and benefits (Note 17) (Schedule 1) Occupancy costs (Schedule 1) Financial costs (Schedule 1) Program costs (Schedule 1) Office administration (Schedule 1) Interest on long term debt (Schedule 1) Other (Schedule 1)	_	6,227,803 674,723 9,411 377,564 349,010 - 142,446 7,780,957	68,470 179 40,175 58 - - 108,882	45,313 - 45,313	6,227,803 743,193 9,590 417,739 349,068 45,313 142,446	6,361,933 890,421 6,653 476,695 289,336 66,628 75,503 8,167,169
Excess (deficiency) of revenues over expenses before other items		990,094	20,406	(45,313)	965,187	530,570
Other items Amortization of tangible capital assets (Schedule 1) Gain on disposal of tangible capital assets (Note 6) Realized gain (loss) on disposal of long-term investments Unrealized gain on change in fair market value of long-term investments		- (464) 8,876	27,217 15,355	(346,492) 2,119,943 -	(346,492) 2,119,943 26,753 24,231	(427,135) - 3,481 71,584
	_	8,412	42,572	1,773,451	1,824,435	(352,070)
Excess of revenues over expenses for the year	\$	998,506 \$	62,978	\$ 1,728,138	\$ 2,789,622	\$ 178,500

YWCA of Kitchener-Waterloo Statement of Cash Flows

For the year ended December 31	2020	2019	
Cash flows from operating activities Excess of revenues over expenses for the year Items not involving cash	\$ 2,789,622	\$	178,500
Amortization of tangible capital assets Gain on disposal of tangible capital assets	346,492 (2,119,943)		427,135
Realized gain on disposal on long-term investments Unrealized gain on change in fair market value of	(26,753)		(3,481)
long-term investments	(24,231)		(71,584)
	965,187		530,570
Changes in non-cash working capital balances Accounts receivable Inventory	(186,051)		896 2,373
Prepaid expenses	8,689		(1,294)
Accounts payable and accrued liabilities Deferred revenue	146,811 312,223		(126,950) 110,990
	1,246,859		516,585
Cash flows from investing activities Purchase of tangible capital assets Proceeds on sale of tangible capital assets Purchase of long-term investments Proceeds on disposal of long-term investments Reinvested income on short-term investments	2,682,472 (236,580) 129,143 (15,931)		(100,344) 50,000 (167,622) 54,852 (15,318)
	2,559,104		(178,432)
Cash flows from financing activities Repayment of mortgages Repayment of other long term debt Transfer to the Kitchener-Waterloo Community Foundation	(679,510) (16,276) (536)		(245,736) (23,459) (336)
	(696,322)		(269,531)
Increase in cash during the year	3,109,641		68,622
Cash, beginning of year	624,909		556,287
Cash, end of year	\$ 3,734,550	\$	624,909

December 31, 2020

1. Summary of Significant Accounting Policies

Nature of Operations

The Young Women's Christian Association of Kitchener-Waterloo (the "organization") works to improve the lives of women and children at critical turning points, as part of a world-wide women's movement for social justice. The organization is incorporated under the Ontario Business Corporations Act as a not-for profit association and is a registered charity under the Income Tax Act and is therefore exempt from income taxes.

Basis of Accounting

The financial statements have been prepared using Canadian accounting standards for not-for-profit organizations (ASNPO).

Fund Accounting

Operating Fund

The operating fund accounts for administrative and operational costs and is financed by fees, donations, grants and other miscellaneous income. It also records the current assets, liabilities and surplus relating to ongoing programs and administrative operations.

Internally restricted fund and projects are determined by the Board. Annual operating surpluses are set aside by the Board into these funds. Interest on these funds accumulates to the funds unless directed otherwise by the Board.

Externally Restricted

The externally restricted fund reports donations, grants and rent received for restricted purposes. Net assets held in the externally restricted fund are invested in a variety of investment vehicles. Investment income earned on these funds is reported as revenue in the fund.

Tangible Capital Asset Fund

The tangible capital asset fund reports the assets, liabilities, revenues and expenses related to the association's tangible capital assets.

December 31, 2020

1. Summary of Significant Accounting Policies (continued)

Revenue Recognition

The organization follows the restricted fund method of accounting for contributions.

Unrestricted contributions from operational and one-time government grants, donations and partnership contracts are recognized as revenue of the Operating Fund when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

Restricted contributions are recognized as revenue in the Externally Restricted Fund or the Tangible Capital Asset Fund in the year in which the contributions are received. Where there is no appropriate restricted fund, restricted contributions are recognized under the deferral method in the Operating Fund, whereby restricted revenue is recognized as revenue in the year in which the related expense is incurred. Amounts not yet recognized are included in deferred revenue on the balance sheet.

Program revenue is recognized as earned on a monthly basis when the amount can be measured and collection is reasonably assured. Fees collected in advance are recorded as deferred revenue until the program is provided.

Rental revenue from operating leases is recognized in income on a straight-line basis.

Interest income is recognized as earned throughout the year.

Operational grants have been received from the Region of Waterloo. Reconciliation reports are submitted to the Region of Waterloo for final approval. Assessments of prior funding may occur based on funder decisions. The effect of these adjustments, which cannot be quantified at the time of preparing these financial statements, will be recorded in the year of assessment.

Financial Instruments

Financial instruments are recorded at fair value when acquired or issued. In subsequent periods, all investments are reported at fair value, with gains and losses reported in operations. All other financial instruments are reported at cost or amortized cost less impairment, if applicable.

December 31, 2020

1. Summary of Significant Accounting Policies (continued)

Harmonized Sales Tax

As a registered charity the organization receives the public service bodies' rebate of 50% of the federal portion of the HST paid and 82% of the provincial portion of HST paid in Ontario.

Contributed Services and Materials

Volunteers contribute many hours per year to assist the organization in carrying out its service delivery activities. Because of the difficulty of determining their fair value, contributed services are not recognized in the financial statements. Contributed materials are not recognized in the financial statements unless they would normally be purchased by the organization and their fair market value can be ascertained.

Tangible Capital Assets

Tangible capital assets are stated at cost less accumulated amortization. Contributed tangible capital assets are recorded at fair value, when fair value can be reasonably estimated, at the date of contribution. Amortization based on the estimated useful life of the asset is calculated as follows:

Buildings - 40 years straight-line basis
Machinery and equipment - 10 years straight-line basis
Automotive equipment - 5 years straight-line basis
Leasehold improvements - 10-20 years straight-line basis
over the term of the lease

When a tangible capital asset no longer contributes to an organization's ability to provide goods and services, or the future economic benefits or service potential of the tangible capital asset is less than its carrying value, the excess of its net carrying amount over its fair value or replacement cost is recognized as an expense in the statement of operations.

Use of Estimates

The preparation of financial statements in accordance with ASNPO requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from management's best estimates as additional information becomes available in the future.

December 31, 2020

2. Cash

The organization's bank accounts are held at one chartered bank. The bank accounts earn nominal interest.

The organization has an operating facility available to a maximum of \$350,000, which was unused at year-end. The facility bears interest at the Bank's prime rate plus 1.25% and is secured by a general security agreement on all assets of the organization, an assignment of fire insurance for \$10,000,000, a collateral mortgage on real property on 84 Frederick Street for \$2,325,000, business insurance for \$25,000,000 and a general assignment representing a first charge on rents.

3	Chart tarm	Investments

	 2020	2019		
Accumulation Annuity Investment	\$ 414,198	\$ 398,267		

The total annualized return on these investments during the year was 3.92% (2019 - 3.92%).

Accounts Receivable

	 2020	2019
Trade accounts receivable Canada emergency wage subsidy receivable	\$ 239,163 210,654	\$ 263,766
	\$ 449,817	\$ 263,766

December 31, 2020

5. Long-term Investments

In accordance with the Ministry of Municipal Affairs and Housing, the organization has Social Housing Investments with Encasa Financial Inc. These investments are held in an account separate from operations and intended to be used as a source of funding for future capital projects related to the property at Lincoln Road. The balance of the organization's investments are managed by Rae & Lipskie Investment Counsel. A breakdown of the organization's investments, which includes pooled/mutual funds, at yearend is as follows:

	_	2020	2019	
Encasa Financial Inc. Portfolio				
Canadian Short Term Bond Fund	\$	22,264	\$	21,198
Canadian Bond Fund		218,863		201,509
Canadian Equity Fund	_	311,254		286,720
	_	552,381		509,427
Rae & Lipskie Investment Counsel Portfolio				
Canadian Equity Instruments		152,653		109,888
Foreign Equity Instruments		102,297		82,407
Fixed Income Bonds		232,808		-
Fixed Income Securities		52,112		195,009
Preferred Shares		25,455		-
Cash	_	75,833		138,387
	_	641,158		525,691
	\$_	1,193,539	\$	1,035,118

During the past 12 months, the Encasa Financial Inc. and Rae & Lipskie portfolios earned returns of 9.10% and 18.76% respectively.

The balance of fixed income securities includes a variety of government, bank, and corporate bonds with effective yields ranging from 1.939% to 3.746% and maturity dates ranging from January 2021 to June 2023.

December 31, 2020

6. Tangible Capital Assets

		2020		2019
	Cost	Accumulated Amortization	Cost	Accumulated Amortization
Land Buildings Machinery and equipment Automotive equipment Leasehold improvements	\$ 462,200 11,383,760 581,705 44,471 1,271,745	\$ - 5,872,454 522,449 44,471 672,144	\$ 462,200 12,194,762 581,705 44,471 1,271,745	\$ - 5,873,229 491,555 44,471 604,244
	\$13,743,881	\$ 7,111,518	\$ 14,554,883	\$ 7,013,499
Net book value		\$ 6,632,363		\$ 7,541,384

During the year, the organization sold a building in Kitchener for proceeds totaling \$2,682,472. The gain on disposition of this building was \$2,119,943 and has been included in the Capital Asset Fund in the Statement of Operations.

7. Deferred Revenue

	_	2020	2019	
Balance, beginning of year	\$	410,558	\$	299,568
Contributions received		722,781		410,558
Recognized into revenue during the year	_	(410,558)		(299,568)
Balance, end of year	\$	722,781	\$	410,558

December 31, 2020

8.	Mortgages Paya	able
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8.	Mortgages Payable					
				_	2020	2019
	Mortgage payable - 3.028%, due September monthly payments of \$16,149 principal and secured by land and a building on Lincoln R net book value of \$910,669	l inte	rest,	\$	671,949	\$ 842,717
	Mortgage payable - repaid in the year				-	508,742
					671,949	1,351,459
	Current portion			_	(175,978)	(679,372)
				\$	495,971	\$ 672,087
	Principal payments are repayable as follow	S:				
	2021 2022 2023	\$	175,978 181,347 314,624 671,949			

December 31, 2020

9. Other Long Term Debt

	_	2020	2019
Loan payable - 4.003%, due August 2033, monthly payments of \$3,449 principal and interest	\$	418,822	\$ 435,098
Current portion	_	(26,126)	(24,414)
	\$	392,696	\$ 410,684

The loan is payable to the Waterloo Region District School Board for reimbursement of capital costs associated with the construction of the Jean Steckle day care facility. The loan is secured by an assignment of comprehensive general liability insurance for \$2,000,000.

Principal repayments are as follows:

2021	\$ 26,126
2022	27,192
2023	28,301
2024	29,454
2025	30,656
Thereafter	 277,093
	\$ 418,822

December 31, 2020

10. Externally Restricted Funds

Externally restricted funds represent amounts received from contributors which are designated for specific purposes. The fund balances at year-end are as follows:

	 2020	2019
Lincoln Road Reserve Fund 151 Frederick Street Capital Fund E. Dreger Memorial Fund Women Municipal Campaign School Family Relocation Project 84 Frederick Street - Supportive Housing	\$ 498,089 - 59,099 3,069 61,427	\$ 437,975 27,191 56,582 3,069 72,644 21,080
	\$ 621,684	\$ 618,541

Lincoln Road Reserve Fund

The purpose of this fund is to purchase repairs, renovations, and improvements to the physical building at 155 Lincoln Road and to purchase and repair the major equipment located therein.

151 Frederick Street Capital Fund

The purpose of this fund is to purchase repairs, renovations, and improvements to the physical building at 151-153 Frederick Street, and to purchase and repair the major equipment located therein. This fund is also used for extraordinary Community Resource Centre (CRC) purchases, and to cover annual CRC deficits. This building has been sold in the year and the Board approved a transfer of remaining funds to the operating fund (Note 12).

E. Dreger Memorial Fund

The purpose of this fund is to provide subsidies for children attending Camp Clover.

Women Municipal Campaign School

The purpose of this fund is to provide financing to support the plan and delivery of a two day workshop to support and encourage women to run for local office. The YWCA hosts the finances for the school.

Family Relocation Project

The purpose of this fund is to provide household furnishings to women and children who are victims of domestic violence and who are leaving area shelters. The project is delivered by a team of community volunteers.

84 Frederick Street - Supportive Housing

The purpose of this fund is for the renovations, furnishings and equipment to 84 Frederick Street necessary to create a nine-unit supportive housing wing. This fund has been closed in the year. The Board approved a transfer of the remaining funds to the operating fund (Note 12).

December 31, 2020

11. YWCA Endowment Fund

On December 14, 1995, the organization entered into an agreement with The Kitchener and Waterloo Community Foundation (Community Foundation) to establish a permanent endowment fund within the Community Foundation to be known as YWCA Endowment Fund. The endowment fund includes two funds: YWCA General Fund and YWCA Mary's Place Fund. As required by the agreement, the organization transferred to the Endowment Fund the endowed portion of the Club 84 donations. During the year, \$536 (2019 - \$336) was transferred to the Kitchener Waterloo Community Foundation by the Association.

12. Interfund Transfers

During the year, the Board of Directors approved an interfund transfer of \$59,299 from the Externally Restricted fund to the Operating Fund to recognize the closure of certain Externally Restricted Funds. The 151 Frederick Street capital fund was closed as the building was sold (Note 6). All remaining funds were transferred to the internally restricted fund. The 84 Frederick Street - Supportive Housing was also transferred to the internally restricted fund as external restrictions expired. The funds are still expected to be used for maintenance of the 84 Frederick Street building.

13. Commitments

Under the terms of lease agreements, the organization's total obligations for occupied premises, exclusive of realty taxes and other occupancy charges and equipment for the next four years, are as follows:

2021		\$ 132,269
2022		87,178
2023		34,915
2024		2,788
	_	
		\$ 257,150

14. Departmental Statement of Revenues and Expenses

Unaudited departmental statements of revenues and expenses are available from the YWCA of Kitchener-Waterloo upon request.

December 31, 2020

15. Grant Revenue

During the year, the YWCA of Kitchener-Waterloo received the following funding:

	2020	2019
Federal funding - operating Federal funding - Canada emergency wage subsidy Provincial funding Regional funding Corporations and foundations	\$ 611,253 \$ 1,443,577 40,069 4,037,396 77,096	265,016 - 40,069 3,478,709 68,024
	\$ 6,209,391	3,851,818

16. Government Assistance

The organization has a forgivable loan from the Region of Waterloo. Included in the grant revenue recorded in 2020 is \$nil relating to this loan (2019 - \$45,000). The total of the loan at December 31, 2020 is \$450,000 and this is the maximum expected to be received. The loan bears interest at prime plus 2% per annum and is due March 2043. The amount of interest owing on the loan is forgiven each year and the loan itself is forgiven as long as the organization has fulfilled all of the requirements of the commercial housing and operating agreement.

17. Pension Plan

The YWCA of Kitchener-Waterloo makes contributions to an employee defined contribution plan on behalf of some of its employees under a matching plan. Employer contributions during the year were \$175,826 (2019 - \$171,521) for current service and are included as an expense in the Statement of Operations.

18. Special Purpose Disclosure - Wage Subsidy

	2020	2019
Total amount of funding received for wage subsidy, wage enhancement, pay equity and fee stabilization wage grant	\$ 733,604	\$ 841,235

In accordance with the Service agreement and Provincial Guidelines, the total amount of wage subsidy funding received from the Region of Waterloo has been applied to supplemental staff salaries and benefits as required.

December 31, 2020

19. Occupancy/Rental Charges

		2020		2019	
Gross rental charges \$ RGI subsidy		512,184 (427,027)	\$	469,502 (374,224)	
Net rental charges \$	5	85,157	\$	95,278	

The net rental charges are included in program revenue and the RGI subsidy is included in grant revenue in the Statement of Operations.

20. Financial Instrument Risks

Credit Risk

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation. Financial instruments which potentially subject the organization to concentrations of credit risk consist of cash, accounts receivable and short and long term investments. The short and long term investments are described in Notes 3 and 5 respectively. The organization has deposited the cash and investments with a reputable financial institution, from which management believes the risk of loss to be remote. The credit risk on accounts receivable arises from related day care facilities and grantors.

Due to the outbreak of COVID-19, credit risk has increased for the organization as there is increased uncertainty whether customers will be able to make the required payments. Further, the credit risk related the organization's bond holdings (see Note 3 and 5) has increased due to the impact of COVID-19, which could lead to potential losses. This may impact the ability to fund the programs of the Organization in the future.

Liquidity Risk

Liquidity risk is the risk that the organization encounters difficulty in meeting its obligations associated with financial liabilities. Liquidity risk includes the risk that, as a result of operational liquidity requirements, the organization will not have sufficient funds to settle a transaction on the due date; will be forced to sell financial assets at a value, which is less than what they are worth; or may be unable to settle or recover a financial asset. Liquidity risk arises from accounts payable and accrued liabilities, mortgages payable, other long-term debt and commitments. This risk has increased due to the impact of COVID-19. The extent of any future impact on the organization's operational results is unknown.

December 31, 2020

20. Financial Instrument Risks (continued)

Market Risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risk comprises three types of risk: currency risk, interest rate risk and other price risk. The organization is mainly exposed to interest rate risk and other price risk.

Interest Rate Risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The organization is exposed to interest rate risk arising from the possibility that changes in interest rates will affect the value of fixed income denominated investments. Due to the economic impacts of COVID-19, there is expected to be an increase in volatility in market interest rates, increasing the organization's exposure to this risk.

Other Price Risk

Other price risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices (other than those arising from interest rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all similar financial instruments traded in the market. The organization is exposed to this risk through its investment portfolio. Due to the economic impacts of COVID-19, there is expected to be an increase in the volatility of the market value of equity instruments. This may impact the organization's ability to fund programs that rely on investment returns. The extent of any future impact on the organization's investments or operations as a result of COVID-19 is unknown.

21. Uncertainty due to COVID-19

During the year, the impact of COVID-19 in Canada and on the global economy increased significantly. The full impact of the COVID-19 outbreak continues to evolve as of the date of this report. As such, it is uncertain as to the full magnitude that the pandemic will have on the organization's financial condition, liquidity, and future results of operations. Management is actively monitoring the global situation on its financial condition, liquidity, operations, industry, and workforce. The organization was forced to close its childcare centres for a period of time. In order to help mitigate costs and compensate employees, the organization applied for and received the Canada Emergency Wage Subsidy.

Given the daily evolution of the COVID-19 outbreak and the global responses to curb its spread, the organization is not able to estimate the effects of the COVID-19 outbreak on its results of operations, financial condition, or liquidity at this time.

YWCA of Kitchener-Waterloo Schedule 1 - Schedule of Expenses

For the year ended December 31		2020)	2019
Salaries and Benefits Salaries Benefits	_	5,500,778 727,025 6,227,803	\$	5,614,052 747,881 6,361,933
Occupancy Costs Property taxes Light, heat and power Repairs and maintenance Rent Insurance	\$	507 204,268 287,665 179,878 70,875	\$	8,391 237,329 400,902 179,530 64,269
Financial Costs Bank charges and interest	\$	9,590	\$	6,653
Program Costs Food Program supplies and equipment Special assistance Miscellaneous Advertising Laundry Fundraising event Honoraria Community inclusion	\$ \$	184,950 108,061 35,065 1,332 4,369 46,759 14,638 5,724 16,841	\$	258,955 132,718 4,766 3,029 12,065 25,969 5,418 4,956 28,819
Office Administration Office supplies and replacements Telephone and postage Professional fees Conferences and meetings Travel	\$	116,837 43,601 74,891 98,231 15,508 349,068	\$	89,722 43,403 96,667 30,455 29,089 289,336
Amortization of tangible capital assets	\$	346,492	\$	427,135
Interest on long term debt	\$	45,313	\$	66,628
Other National YWCA support COVID-19 disbursements	\$	71,247 71,199	\$	75,503 -
	\$	142,446	\$	75,503

YWCA of Kitchener-Waterloo Schedule 2 - Schedule of Operating Fund Balances (Unaudited)

For the year ended December 31, 2020	Internally Operating Restricted		Total
Revenues Programs Grants United Way Donations and special events Interest Memberships Partnership contracts	\$ 1,718,176 \$ 6,123,762 221,408 273,703 75,600 155 178,547	- - 100,000 79,700 - - 179,700	\$ 1,718,176 6,123,762 221,408 373,703 155,300 155 178,547
Expenses Salaries and benefits Occupancy costs Financial costs Program costs Office administration Other	6,227,803 673,238 9,411 377,564 348,141 142,446	1,485 - - 869 - 2,354	6,227,803 674,723 9,411 377,564 349,010 142,446
Excess of revenues over expenses before other items	812,748	177,346	990,094
Other items Realized gain on disposal of long-term investments Unrealized loss on change in fair market value of long-term investments	- -	(464) 8,876 8,412	(464) 8,876 8,412
Excess (deficiency) of revenues over expenses for the year	812,748	185,758	998,506
Interfund transfer	(267,588)	46,719	(220,869)
Fund balances, beginning of the year	(123,574)	709,509	585,935
Fund balances, end of the year	\$ 421,586 \$	941,986	\$ 1,363,572

We have not audited, reviewed or otherwise attempted to verify the accuracy or completeness of this supplementary information.